

# webcast

*Presented by*



**hfma** region 8  
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## Understanding the Uninsured and Undocumented

Tuesday, May 11, 2010

Audio Webcast

Time 12:00PM – 1:30PM CST

### Program Content

You will not want to miss this important topic and chance to keep your healthcare facility in tune with the latest in “Understanding the Uninsured and Undocumented Patient”. Just one key idea will be worth your time and money.

Who should register: CEOs, CFOs, PFS Managers and Staff, Reimbursement Managers and Staff, Billers, Patient Access Personnel, HIM coders, Social Services, Accountants, Accounting firms and of course You.

## Learning Objectives ...

### How did we get here?

- Why are there so many undocumented people at my hospital?
- Why don't they just come in legally?
- Who is an "immigrant"... a "non-immigrant" ... an "undocumented immigrant"?
- Immigration Policies and Procedures

### What benefits are available for the undocumented, uninsured patient?

- Sources of coverage for the Uninsured
- Eligibility for the Undocumented
- Thinking Outside the Box

### What is the bottom line?

- Making good choices from limited options
- Limit inappropriate use of the ER

**Invited Speaker:  
Mea Austin, Director of Solutions at Haase and Long**



### **Mea Austin**

Mea Austin is the Director of Solutions at Haase and Long based in Lawrence, KS. After spending over a decade as a Legal Assistant in the collection industry, she saw the need for a more cohesive and solution oriented approach for self-pay and under insured patients.

In early 1992, Mea developed the Medical Assistance Program; the first of a suite of solutions created at Haase and Long to assist uninsured patients and healthcare providers where Haase and Long's slogan is "*Compassionately creating zero balances*".

She is recognized nationally as an authority regarding solutions for the uninsured, and specializes in dealing with uninsured, undocumented aliens. Mea speaks both regionally and nationally regarding the uninsured as well as leadership and management.

Mea is a graduate of Washburn University and a native of Lawrence, Kansas.

## Program Registration

### Program Fee: \$ 30.00 per site (unlimited participants!!!)

Please register online at

<http://www.hfma.org/site/eMeetReg/Main/MtgInfo.cfm?MtgCode=10REG807>

If you have any questions, please call Martin Williams 1.417.354.1414 or email him at [williams-martin@sbcglobal.net](mailto:williams-martin@sbcglobal.net)

## Additional Details

Audio webcast instructions and handouts will be provided 24 hours prior to the event. Please provide a list of all site participants to Bill Fenske at [fenskeb@rice.willmar.mn.us](mailto:fenskeb@rice.willmar.mn.us) following the conference for reporting education hours to National HFMA.

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