

## Schedule

Registration begins at 8:30 a.m. Program begins at 9 a.m. and ends at 3:30 p.m. Lunch and two breaks will be provided. Space is limited, so please register early.

## Registration

Registration fee is \$139 per person, per program for members. The nonmember rate is \$199 per person, per program. The fee reflects the cost of program development, administration, promotion, faculty expenses, materials, lunch and break items.

MHA wishes to take those steps required to ensure no individual with a disability is excluded, denied service, segregated or otherwise treated differently than other individuals because of the absence of auxiliary aids and services.

MHA reserves the right to cancel or reschedule due to an insufficient number of registrants or other unforeseen circumstances. Registration will be accepted on a first-received basis. Registration fees, less a \$25 cancellation fee, are refundable if notice is received five working days prior to the program date. Registrants unable to attend may send an alternate. No shows will be billed.

## Program Sites

### May 4 — Wendigo Lodge

20108 Golf Crest Road, Grand Rapids, Minn.  
(800) 450-4555

Room rates: \$72, Cut-off date: April 12

### May 5 — The Lodge at Brainerd Lakes

6967 Lake Forest Road, Baxter, Minn.  
(877) 687-5634

Room rates: \$79, Cut-off date: April 12

### May 6 — Jackpot Junction

39375 County Highway 24, Morton, Minn.  
(800) 946-2274

Room rates: \$61, Cut-off date: April 6

Please indicate that you are with MHA when making reservations at any of the above hotels.

PRSR  
FIRST-CLASS MAIL  
US POSTAGE PAID  
MINNEAPOLIS MN  
PERMIT #29309



Minnesota Hospital Association  
2550 University Ave. W., Ste. 350-S  
St. Paul, MN 55114-1900

# Health Care Delivery Strategies for Critical Access Hospitals

An Update on  
Billing and  
Reimbursement  
Issues

May 4 — Grand Rapids  
May 5 — Brainerd  
May 6 — Morton

Co-sponsored by:



Minnesota Hospital Association

# Health Care Delivery Strategies for CAHs

## Content

With 79 critical access hospitals (CAHs) in Minnesota, it has become more important than ever for CAHs to keep current on Medicare reimbursement issues. This includes keeping updated on various changes to billing and medical records procedures as well as understanding the importance of the Medicare cost report and recent changes in Medicare rules and regulations. Topics to be reviewed in each session include:

## Billing Session

- CAH billing regulations including observation, inpatient and outpatient services;
- Top RTP errors for CAHs and how to correct them;
- Medicare changes and important updates;
- Appeals analysis;
- CERT errors for Minnesota; and
- Minnesota Recovery Audit Contractors (RACs) update.

## Finance Session

- State and federal legislative update;
- Federal stimulus review;
- Provider enrollment/provider-based issues;
- Physician supervision update;
- Recovery Audit Contractor (RAC) status;
- Hospital Medicare Cost Report changes; and
- CMS audit issues.
- Hospital finance trends and benchmark data sources

Each of the one-day workshops will provide attendees the opportunity to review current Medicare regulations regarding claims billing processes.

Attendees are encouraged to bring a list of questions or issues of concern that are specific to their facility. Attendees are also encouraged to bring copies of their current Medicare cost reports and any issues of concern related to Medicare reimbursement.

## Who Should Attend

Business office managers, billers, chief financial officers, reimbursement officers and chief operating officers.

## Continuing Education

This program qualifies for six CPE credits.

## Purpose

Provide education and updated information to CAH facilities regarding Medicare claims and billing issues.

## Presenters

**Sue Ankeny**, health care and reimbursement director, RSM McGladrey, Inc., has more than 25 years of health care experience. She works with health care clients providing regulatory reimbursement services, revenue cycle management assistance, operational assistance, third-party cost reporting, reimbursement maximization for PPS and CAH providers.

**Kathy Milbrandt** is a provider outreach and education representative with Noridian Administrative Services (NAS). She has been with NAS for 10 years. Her focus has been primarily with claims processing guidelines and Medicare regulations.

**Gregg Redfield** is chief financial officer at Queen of Peace Hospital in New Prague. He has more than 18 years of health care experience, including roles with hospitals, payers, CPA firms and the Minnesota Hospital Association.

**Joe Schindler**, vice president of finance at MHA, has more than 22 years of experience advocating for hospitals. He has experience with policy analysis, hospital financial analysis, wage index, cost comparison project, and has managed MHA's key data programs.

**Ashley Shearer** has been with Noridian Administrative Services for more than five years. In that time she has worked in the Provider Contact Center on the Part B side as well as claims processing for Part A. She currently works as a provider outreach and education representative.

## Health Care Delivery Strategies for CAHs

Location:	City	Date
<input type="checkbox"/> Wendigo Lodge	Grand Rapids	May 4
<input type="checkbox"/> The Lodge at Brainerd Lakes	Brainerd	May 5
<input type="checkbox"/> Jackpot Junction	Morton	May 6

Choose a breakout:  Billing  Finance

Name	_____
Title	_____
Facility	_____
Address	_____
City, ST ZIP	_____
Phone	_____
Email	_____
Name	_____
Title	_____
Facility	_____
Address	_____
City, ST ZIP	_____
Phone	_____
Email	_____

Method of Payment

Check

Bill Me (Members Only)

Visa

MasterCard

American Express

Credit Card #	_____	Exp. date	_____
Signature	_____		

### More information

For more information, please contact MHA's Education Department at (651) 641-1121 or (800) 462-5393.

### To register

You may register for this program in any of the following ways:

**Mail** the completed form and check to:  
Minnesota Hospital Association  
2550 University Ave. W., Ste. 350-S  
St. Paul, MN 55114-1900

**Fax** this form to (651) 659-1477

**Online** at [www.mnhospitals.org](http://www.mnhospitals.org); Click on "Events" and log-in to register.